

## Terms and Conditions

A refundable deposit of £50 is required at the time of booking which will secure your special date and this also covers the cost towards any damages to the cart whilst on hire

If you require any others items from our hire range to decorate your venue another £50 deposit will be required. This ensures your items are booked in and also covers costs towards damages should the need occur.

**The full price quoted must be paid a min of 4 weeks to the event by Bacs transfer or by Cheque 6 weeks prior to the event.**

In the unlikely event of a cancellation please advise a min. of 3 weeks before the event and a refunded will be given, email and follow up call please

Assuming at the end of the hire period there are no damages the £50 deposit paid will be refunded either by Bacs or Cheque.

### **Damages**

All damages and breakages must be paid for and an invoice will follow after the event.

It is the hirer responsibility to insure the items whilst on hire

All items will be photographed to ensure all facts are true in the event of a claim and that there are no disputes.

Candy Bees accept no responsibility in the event of injury from broken glass or any injury sustained by any item hired.

In the event of Un-foreseeable severe weather conditions and we are unable to attend a full refund will be offered immediately.

Some of these items have hand painted so we would ask that the cart or other items are not used for candles or drinks as liquid may cause damage to the paintwork. We would also ask that Blu-Tack, drawing pins or sellotape are not used for adding additional decorations money will be deducted from the deposit for any damaged caused. Candy Bees will add your decorations using ribbons to secure when they set up the cart.

### **Access**

As hirer of the cart or any accessories please ensure that we have access to the venue a min. of 2.5 hours before your event for cart hire and longer if you're having other accessories. We also require approx. 1 hour to dismantle the cart and bag up any confectionary for your guests. Access for loading and unloading as close as possible as we do use a Sack Truck where possible.

The cart will be delivered, erected, dismantled and collected by Candy Bees. We offer an attendant service if required at an additional cost. If you require us to set it up only any additional stock will be left in a basket for you to top up yourselves

It is your responsibility to ensure you have sought permission from the venue for Candy Bees Sweet Cart Hire to be present at your special day. If they require a copy of the SSDC Certificate or my Insurance from Sharrocks I am happy to email these through to the venue direct.

We want your day to run as smoothly as possible so please ensure you fill in any information on the booking form

